

## ATLANTA EMA PERFORMANCE MEASURES

### SUPPORT SERVICES

Performance Measure/Indicator	Description	Numerator	Denominator	Data Exclusions	CAREWare Code
<b>NON-MEDICAL CASE MANAGEMENT</b>					
Care Plan	Percentage of medical case management patients, regardless of age, with a diagnosis of HIV who had a medical case management care plan1 developed and/or updated two or more times in the measurement year	Number of <b>non-medical case management patients</b> who had a non-medical case management care plan developed and/or updated two or more times which are at least three months apart in the measurement year	Number of <b>non-medical case management patients</b> , regardless of age, with a diagnosis of HIV who had at least one medical case management encounter in the measurement year	Medical case management patients who initiated medical case management services in the last six months of the measurement year. 2. Medical case management patients who were discharged from medical case management services prior to six months of service in the measurement year.	EMA11 <sup>2</sup>
Gap in HIV Visits	Percentage of medical case management patients, regardless of age, with a diagnosis of HIV who did not have a medical visit1 in the last 6 months of the measurement year (that is documented in the medical case management record1)	Number of <b>non-medical case management patients</b> in the denominator who did not have a medical visit in the last 6 months of the measurement year (that is documented in the medical case management record1)	Number of <b>non-medical case management patients</b> , regardless of age, with a diagnosis of HIV who had at least one medical visit in the first 6 months of the measurement year	Medical case management patients who died at any time during the measurement year	EMA12
HHS Retention in Care (24 months)* <i>HAB Medical Visit Frequency</i>	Percentage of medical case management patients, who had at least one medical visit in a 6-month period of the 24-month measurement period with a minimum of 60 days between the first medical visit in the 6 month period and the last medical visit in the subsequent 6-month period.	Number of patients in the denominator who had at least one medical visit in each 6-month period of the 24-month measurement period with a minimum of 60 days between first medical visit in the prior 6-month period and the last medical visit in the subsequent 6-month period	Number of <b>non-medical case management patients</b> , regardless of age, with a diagnosis of HIV with at least one medical visit1 in the first 6 months of the 24-month measurement period	Medical case management patients who died at any time during the 24-month measurement period	EMA13
Viral Load Suppression	Percentage of medical cases management patients who have a HIV viral load less than 200 copies/ml at last HIV Viral load test during the measurement year	The number of medical case management patients with a viral load <200 copies /mL at last test during the 12 month measurement period	All patients with at least one medical case management visit during the 12 month measurement period.	None.	EMA14
<b>FOOD-BANK / HOME-DELIVERED MEALS</b>					
HHS Retention in Care (24 months)* <i>HAB Medical Visit Frequency</i>	Percentage of patients will have at least one medical visit in a 6-month period of the 24-month measurement period with a minimum of 60 days between the first medical visit in the 6 month period and the last medical visit in the subsequent 6-month period.	Number of patients in the denominator who had at least one medical visit in each 6-month period of the 24-month measurement period with a minimum of 60 days between first medical visit in the prior 6-month period and the last medical visit in the subsequent 6-month period	Number of patients who received <b>food-bank/home delivered meal services</b> , regardless of age, with a diagnosis of HIV with at least one medical visit1 in the first 6 months of the 24-month measurement period	Patients who died at any time during the 24-month measurement period	EMA15

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<b>PSYCHOSOCIAL SUPPORT</b>					
HHS Retention in Care (24 months)* <i>HAB Medical Visit Frequency</i>	Percentage of patients will have at least one medical visit in a 6-month period of the 24-month measurement period with a minimum of 60 days between the first medical visit in the 6 month period and the last medical visit in the subsequent 6-month period.	Number of patients in the denominator who had at least one medical visit in each 6-month period of the 24-month measurement period with a minimum of 60 days between first medical visit in the prior 6-month period and the last medical visit in the subsequent 6-month period	Number of patients who received <b>psychosocial support services</b> , regardless of age, with a diagnosis of HIV with at least mental health visit in the first 6 months of the 24-month measurement period	Patients who died at any time during the 24-month measurement period	EMA16
<b>MEDICAL TRANSPORTATION</b>					
HHS Retention in Care (24 months)* <i>HAB Medical Visit Frequency</i>	Percentage of patients will have at least one medical visit in a 6-month period of the 24-month measurement period with a minimum of 60 days between the first medical visit in the 6 month period and the last medical visit in the subsequent 6-month period.	Number of patients in the denominator who had at least one medical visit in each 6-month period of the 24-month measurement period with a minimum of 60 days between first medical visit in the prior 6-month period and the last medical visit in the subsequent 6-month period	Number of patients who received <b>medical transportation services</b> , regardless of age, with a diagnosis of HIV with at least one medical visit1 in the first 6 months of the 24-month measurement period	Patients who died at any time during the 24-month measurement period	EMA17
<b>LEGAL SERVICES</b>					
HHS Retention in Care (24 months)* <i>HAB Medical Visit Frequency</i>	Percentage of patients will have at least one medical visit in a 6-month period of the 24-month measurement period with a minimum of 60 days between the first medical visit in the 6 month period and the last medical visit in the subsequent 6-month period.	Number of patients in the denominator who had at least one medical visit in each 6-month period of the 24-month measurement period with a minimum of 60 days between first medical visit in the prior 6-month period and the last medical visit in the subsequent 6-month period	Number of patients who received <b>legal services</b> , regardless of age, with a diagnosis of HIV with at least mental health visit in the first 6 months of the 24-month measurement period	Patients who died at any time during the 24-month measurement period	EMA18
<b>LINGUISTIC SERVICES</b>					
HHS Retention in Care (24 months)* <i>HAB Medical Visit Frequency</i>	Percentage of patients will have at least one medical visit in a 6-month period of the 24-month measurement period with a minimum of 60 days between the first medical visit in the 6 month period and the last medical visit in the subsequent 6-month period.	Number of patients in the denominator who had at least one medical visit in each 6-month period of the 24-month measurement period with a minimum of 60 days between first medical visit in the prior 6-month period and the last medical visit in the subsequent 6-month period	Number of patients who received <b>linguistic services</b> , regardless of age, with a diagnosis of HIV with at least one medical visit1 in the first 6 months of the 24-month measurement period	Patients who died at any time during the 24-month measurement period	EMA19
<b>CHILDCARE SERVICES</b>					
HHS Retention in Care (24 months)* <i>HAB Medical Visit Frequency</i>	Percentage of patients will have at least one medical visit in a 6-month period of the 24-month measurement period with a minimum of 60 days between the first medical visit in the 6 month period and the last medical visit in the subsequent 6-month period.	Number of patients in the denominator who had at least one medical visit in each 6-month period of the 24-month measurement period with a minimum of 60 days between first medical visit in the prior 6-month period and the last medical visit in the subsequent 6-month period	Number of patients who received <b>childcare services</b> , regardless of age, with a diagnosis of HIV with at least one medical visit1 in the first 6 months of the 24-month measurement period	Patients who died at any time during the 24-month measurement period	EMA20