



# Measurement Use and Standards Overview

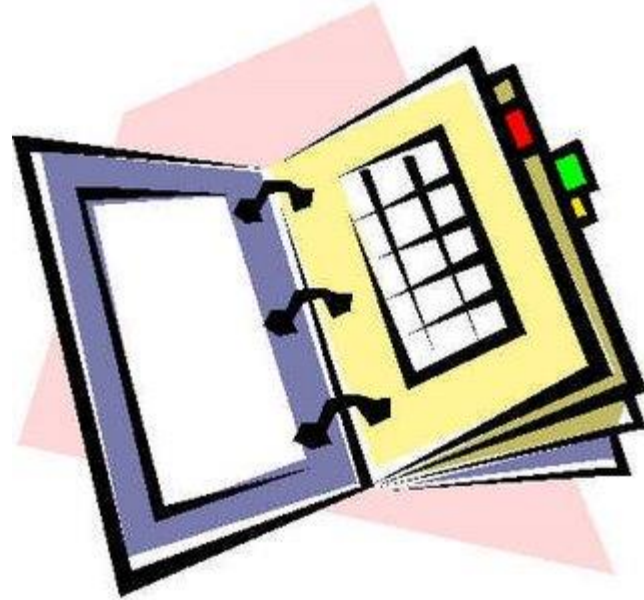
Quality Management Committee Meeting

Grady IDP

Thursday, November 3, 2016

# Agenda

- **Measurement, Analysis, and Use of Data**
  - **Performance Review**
  - **HRSA Submissions**
    - RSR
    - HRSA Grant Application
    - Integrated Plan
    - Implementation Plan
- **Program Monitoring**
  - **CAREWare project**
- **Standards Review**
  - **Universal Standards**



# MEASUREMENT, ANALYSIS, AND USE OF DATA

# Performance Review

**GOAL:** To drive decision-making and to assess how the overall Atlanta EMA meets the needs of RW Clients

## Using performance data and information to:

- Identify opportunities for improvement
- Develop and implement measures to evaluate the success of quality projects
- Review existing measures and refine to meet local needs
- Set funding priorities and allocations;
- Monitor program status and ensure accurate, timely data and information is available

## Measurement and Analysis of :

- Care Continuum
- Clinical Performance
- Funded Service Categories
- CQI Projects



# HRSA Submissions

- **RSR**

- **Deadline:** 3/27/2017
- **Who:** All agencies submit RSR to HRSA
- **Data Used:** client-level data

- **HRSA EMA FY 17 Grant**

- **Deadline:** 10/18/2016
- **Who:** Part A Office
- **Data Used:** Clinical Performance , Care continuum, funded service categories, and CQI project data

- **Statewide Integrated Plan**

- **Deadline:** 9/30/2016
- **Who:** All RW Parts
- **Data Used:** performance measures and service-level data

- **Implementation Plan**

- **Deadline:** twice / fiscal year
- **Who:** Part A Office submits **Program Terms Report** and **Annual Progress Report** to HRSA
- **Data Used:** Care Continuum, Funded Service Categories

# Implementation Plan

1. Objectives
2. Service Unit Definition
  - Visits
  - Sessions encounters
  - Service provisions ( meal /supplement/ one way ticket
3. Quantity
  - Number of people served
  - Number of service units provided
4. Funds
5. Outcomes
  - HAB or HHS Performance Measure
  - Baseline Data
  - Target Goals
  - Actual Data for FY 2016



A hand-drawn diagram of an 'ACTION PLAN' table. The title 'ACTION PLAN' is written in large blue letters at the top. Below the title is a table with four columns labeled 'WHO', 'WHAT', 'WHEN', and 'HOW' in red. The table has two rows of empty cells below the headers. The entire diagram is drawn with green lines and has two red dots at the top corners, suggesting it's a pinned note.

WHO	WHAT	WHEN	HOW

# Implementation Plan

## All Funded Service Categories

- HHS Measure: Retention in HIV Medical Care
  - Percentage of patients, regardless of age, with a diagnosis of HIV who had at least one medical visit in each 6-month period of the 24-month measurement period with a minimum of 60 days between medical visits

*\*HAB Core Measure: Medical Visits Frequency\**

## OAHS, MCM, & NMCM

- HAB Core Measures: HIV Viral Load Suppression
  - Percentage of patients who have a HIV viral load less than 200 copies/ml at last HIV Viral load test during the measurement year.

# PROGRAM MONITORING



# FY 17 Funded Categories

## Core

- OAHS
- Oral Health
- Medical Case Management
- Medical Nutrition Therapy
- Mental Health
- Substance Abuse

## Support

- Non-Medical Case Management
- Food Bank/Home delivered
- Psychosocial
- Medical Transportation
- Legal Services
- Linguistics
- Childcare

## Prioritized, but not funded

- Housing
- EFA

# Monitoring Subrecipients

## **HRSA PART A MANUAL mandates**

- Annual comprehensive monitoring site visit
  - Must test compliance with National Monitoring Standards
    - Fiscal
    - Programmatic
    - Universal
- Desk Audits

# QM Site Visits

## Programmatic Site Visits

- QM Infrastructure
  - Committee
  - Regular Meetings
- QM Plan Review
- QM Projects

## Chart Review (Desk Audits)

- Funded Service Categories



# CAREWare Project



- Definitions
  - Subservice categories
- Service Units
  - Visit
  - Session
  - Measures of time

# Standards Review

## CORE

- 2014
  - Substance Abuse
- 2015
  - Medical Nutrition Therapy
  - Mental Health
- 2016
  - OAHS
  - Oral Health
  - Medical Case Management

## SUPPORT

- 2014
  - Legal Services
- 2015
  - Support Standards were not reviewed
- 2016
  - Non-Medical Case Management
  - Food Bank/Home Delivered
  - Psychosocial
    - Patient Navigation
    - Peer Counseling
  - Medical Transportation
  - Linguistics
  - Childcare

**Universal Standards**

# Resources

- HRSA , HIV/AIDS Bureau
  - Quality Management Technical Assistance Manual
    - <ftp://ftp.hrsa.gov/hab/QM2003.pdf>
  - Ryan White HIV/AIDS Part A Program Manual
    - <http://hab.hrsa.gov/sites/default/files/hab/Global/happartamanual2013.pdf>
- National Quality Center
  - NQC Quality Academy- Tutorial 8 Choosing Quality Measures for HIV Care and Services
    - <http://nationalqualitycenter.org/resources/nqc-quality-academy-choosing-quality-measures-for-hiv-care-and-services/>
  - Measuring Clinical Performance
    - <http://www.nationalqualitycenter.org/resources/measuring-clinical-performance-a-guide-for-hiv-health-care-providers-pdf/>