

# DEPARTMENT FOR HIV ELIMINATION



## Training Expectations

- I. Subrecipients must ensure that staff are trained and knowledgeable about HIV/AIDS, providing services and/or care to people living with HIV, and available resources.
- II. Subrecipients must ensure that staff participate in job-related education/training as set forth in the Atlanta EMA quality management standards.
- III. Subrecipients must ensure that all staff is properly trained to meet the qualifications of their position as defined in the Atlanta EMA quality management standards.
- IV. Subrecipients must ensure that staff receive customer service training no less frequently than annually.
- V. Subrecipients must ensure that staff receive cultural humility training no less frequently than annually.
- VI. Subrecipients must ensure that staff receive trauma informed care training no less frequently than annually.
- VII. Subrecipients must ensure that staff receive client eligibility training no less frequently than annually.
- VIII. Subrecipients must ensure that staff are trained on the use of people first language.