



POLICY AND PROCEDURE NOTICE: PPPN-024 VETERANS AND VETERAN’S ADMINISTRATION (VA) BENEFITS

Summary and Purpose of PPN: To guide the administration of the Ryan White Part A Program to ensure RWHAP recipients and subrecipients do not deny services, including prescription drugs, to a veteran who is eligible to receive RWHAP services.

Authority:

- HRSA PCN #16-01 Clarification of the Ryan White HIV/AIDS Program (RWHAP) Policy on Services Provided to Veterans
- HAB National Monitoring Standards – Universal Part A & B, Section B
- Fulton County Ryan White Contract/Agreement

Policy and Procedure:

RWHAP recipients and subrecipients may not deny services, including prescription drugs, to a veteran who is eligible to receive RWHAP services. RWHAP recipients and subrecipients may not cite the “payer of last resort” language to compel a veteran living with HIV to obtain services from the VA health care system or refuse to provide services.

1. Subrecipients shall maintain documentation that eligibility determination policies and procedures do not consider VA health benefits as the veteran’s primary insurance and deny access to Ryan White services citing “payer of last resort”. Policies and procedures must classify veterans receiving VA health benefits as uninsured, thus exempting these veterans from the “payer of last resort” requirement.
2. Subrecipients shall maintain documentation that all staff determining eligibility have been informed of policies surrounding veterans with VA health benefits.
3. Subrecipients shall ensure staff involved in eligibility determination have been provided training in eligibility requirements no less frequently than annually.

Verification:

- Review of eligibility determination policies and procedures for classifying veterans receiving VA health benefits as uninsured, thus exempting these veterans from the “payer of last resort” requirement
- Review documentation that staff involved in involved in eligibility determination have

been informed of policies surrounding veterans with VA health benefits.

- Review documentation that staff involved in eligibility determination have been provided training in eligibility requirements no less frequently than annually.

Approved June 2016

Reviewed April 2021