



POLICY AND PROCEDURE NOTICE: PPPN-038 COMPLIANCE WITH STANDARDS

Summary and Purpose of PPN: To guide the administration of the Ryan White Part A Program to provide a standard Priority Service definition and requirements.

Authority:

- HIV/AIDS Bureau, Division of Metropolitan HIV/AIDS Programs National Monitoring Standards for Ryan White Part A Grantees: Program – Part A
<http://hab.hrsa.gov/manageyourgrant/files/programmonitoringparta.pdf>
- HAB PCN #16-02 Ryan White HIV/AIDS Program Services: Eligible Individuals & Allowable Uses of Funds
http://hab.hrsa.gov/affordablecareact/service_category_pcn_16-02_final.pdf
- HIV/AIDS Bureau, Division of Metropolitan HIV/AIDS Programs & Division of State HIV/AIDS Programs National Monitoring Standards for Ryan White Part A and Part B Grantees: Universal – Part A and B (Covers Both Fiscal and Program Requirements)
<http://hab.hrsa.gov/manageyourgrant/files/universalmonitoringpartab.pdf>
- Policy Notice #16-02: Ryan White HIV/AIDS Program Services: Eligible Individuals and Allowable Uses of Funds
 - Policy Clarification Notice 16-02: Eligible Individuals and Allowable Uses of Funds Frequently Asked Questions

Policy and Procedure:

Atlanta EMA Quality Management Standards

The purpose of the Ryan White Part A quality management standards and measures is to ensure that a uniformity of service exists in the Atlanta Eligible Metropolitan Area (EMA) such that the consumers of a service receive the same quality of service regardless of where the service is rendered. These standards set forth the minimal acceptable levels of quality in service delivery and to provide measurement of the effectiveness of services.

1. All Part A and MAI funded programs are expected to comply with these standards and all services must meet the Atlanta EMA's Standards of Care. EMA Standards of Care may be found on the Ryan White Part A website at www.ryanwhiteatl.org. EMA quality of service indicators may also be found on this site.

If an agency is unable to meet a particular standard, the agency must document why the standard was unable to be met and explain the steps it is taking to meet that standard.

National Monitoring Standards

These standards are designed by HRSA's Division of Services System to assist Ryan White recipients and subrecipients to meet federal requirements for program and fiscal management, monitoring and reporting to improve program efficiency and responsiveness based on federal, law, regulations, policies and guidance documents.

1. All activities and practices must be in accordance with the National Monitoring Standards.
2. The National Monitoring standards consist of the following documents:
 - Universal Monitoring Standards
<http://hab.hrsa.gov/manageyourgrant/files/universalmonitoringpartab.pdf>
 - Program Monitoring Standards
<https://hab.hrsa.gov/sites/default/files/hab/Global/programmonitoringfaq.pdf>
 - Fiscal Monitoring Standards
<http://hab.hrsa.gov/manageyourgrant/files/fiscalmonitoringparta.pdf>
 - In addition, HRSA has developed a National Monitoring Standard FAQ
<https://hab.hrsa.gov/sites/default/files/hab/Global/programmonitoringfaq.pdf>

Also see **PPPN-032 Clinical Quality Management**

Verification

- Through site visits, program monitoring, chart audits, and desk audits the Fulton County Ryan White Program/Department for HIV Elimination will monitor each subrecipient's adherence to the Standards of Care.
- Through site visits, program monitoring, chart audits, and desk audits the Fulton County Ryan White Program/Department for HIV Elimination will monitor each subrecipient's adherence to HRSA Monitoring Standards.

Approved: June 2016

Reviewed: November 2020