



POLICY AND PROCEDURE NOTICE: PPPN-047 PSYCHOSOCIAL SUPPORT SERVICES

Summary and Purpose of PPN: To guide the administration of the Ryan White Part A Program to provide a standard Priority Service definition and requirements.

Authority:

- HIV/AIDS Bureau, Division of Metropolitan HIV/AIDS Programs National Monitoring Standards for Ryan White Part A Grantees: Program – Part A
<https://hab.hrsa.gov/sites/default/files/hab/Global/programmonitoringparta.pdf>
- HAB PCN #16-02 Ryan White HIV/AIDS Program Services: Eligible Individuals & Allowable Uses of Funds
https://hab.hrsa.gov/sites/default/files/hab/program-grants-management/ServiceCategoryPCN_16-02Final.pdf
- Policy Clarification Notice 16-02: Eligible Individuals and Allowable Uses of Funds Frequently Asked Questions
https://hab.hrsa.gov/sites/default/files/hab/Global/faq_service_definitions_pcn_final.pdf
- HIV/AIDS Bureau, Division of Metropolitan HIV/AIDS Programs & Division of State HIV/AIDS Programs National Monitoring Standards for Ryan White Part A and Part B Grantees: Universal – Part A and B (Covers Both Fiscal and Program Requirements)
<http://hab.hrsa.gov/manageyourgrant/files/universalmonitoringpartab.pdf>

Background:

Atlanta EMA Quality Management Standards

The purpose of the Ryan White Part A quality management standards and measures is to ensure that a uniformity of service exists in the Atlanta Eligible Metropolitan Area (EMA) such that the consumers of a service receive the same quality of service regardless of where the service is rendered. These standards set forth the minimal acceptable levels of quality in service delivery and to provide measurement of the effectiveness of services. EMA Standards of Care may be found on the Ryan White Part A website at www.ryanwhiteatl.org.

Also see PPPN-038 Compliance with Standards.

Service Definition

Psychosocial Support Services provide group or individual support and counseling services to assist eligible people living with HIV to address behavioral and physical health concerns. These services may include:

- Bereavement counseling
- Child abuse and neglect counseling
- HIV support groups
- Nutrition counseling provided by a non-registered dietitian
- Pastoral care/counseling
- Support and counseling activities

Policy and Procedure:

1. Psychosocial Support Service funds may not be used for provision of nutritional supplements, or for social/recreational activities, or to pay for a client’s gym membership.
2. Pastoral care/counseling supported under this service category must meet all stated requirements:
 - Provided by an institutional pastoral care program (e.g., components of AIDS interfaith networks, separately incorporated pastoral care and counseling centers, components of services provided by a licensed provider, such as a home care or hospice provider)
 - Provided by a licensed or accredited provider wherever such licensure or accreditation is either required or available
 - Available to all individuals eligible to receive Ryan White services, regardless of their religious denominational affiliation
3. Subrecipient is expected to maintain documentation of the following which shall be made available to the Recipient and HRSA upon request and during Ryan White Part A site visits:
 - Client eligibility documentation
 - Dates of service
 - Types and level of activities provided:
 - Individual Peer Counseling
 - Group Peer Counseling
 - HIV Support Group

Unit of Service Definition

| Psychosocial Support Services | | | |
|--------------------------------------|---|-------------|------------------------|
| Subservice Name | Definition | Unit | Funding Sources |
| HIV Support Group | Support group for persons living with HIV/AIDS provided by district staff or volunteers or staff of a community based organization. | Session | A,B, Other |

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|----------------------------|--|---------|----------|
| Group Peer Counseling | Face-to-face peer-led group counseling. | Session | A, Other |
| Individual Peer Counseling | Face-to-face one-on-one peer counseling. Does not include treatment adherence counseling or phone referrals. | Session | A, Other |

Approved: June 2016

Reviewed: December 2020