

FY2022-FY2024 Atlanta EMA Standards of Care Executive Summary

Purpose

The purpose of this summary is to guide the delivery and implementation of HIV Care services in the Atlanta Eligible Metropolitan Area (EMA). These standards and measures aim to ensure that uniformity of service exists in the Atlanta EMA such that the consumers of a service receive the same quality of service regardless of where the service is provided. This document provides an overview of the standards that each funded agency (Subrecipient) must meet by funded service category.

The standards of care are the minimum requirements that the subrecipient are expected to meet when providing HIV services funded by the Department for HIV Elimination (Recipient). Therefore, all EMA funded service categories standards has been combined into one document to reduce the repetitive language throughout a multitude of individual standard documents.

The following section/pages reflect updates

- How to Use this document p.6 – paragraph 3
- Grievance Procedures p.9 – 1st paragraph
- Eligibility Determination and Screening p.12 – 1st paragraph
- Ryan White Part A p.12 - 1st paragraph
- Ending the HIV Epidemic p.13 (entire section)
- Atlanta EMA Screening Tool p.14 – paragraph 1-3
- Quality Management Standards p.16-17 (entire section)
- Core Medical Services p.22 – paragraph 1-2
- Outpatient Ambulatory Health Services p.18
 - Service Definition p.18 – 1st paragraph
 - ✓ Policies and Procedures p.20 - B. 3rd bullet
 - ✓ Health Maintenance p.25-26 – Bullet C-G
- Medical Case Management p.34 – 3rd paragraph
- Medical Nutrition Therapy p.39
 - Service Standards p.40 – Bullet A
 - Nutrition Counseling and Education p.41 – Bullet D
- Emergency Financial Assistance p.59 – 3rd paragraph
- Food-Bank/Home-Delivered Meals p.61
 - Food-Bank Meals p.63 - bullet A-B revised Standards and Measures
 - Home-Delivered Meals p.64 - bullet A-B revised Standard and Measure
- Psychosocial Support Services p.80
 - Service Definition p.80 2nd paragraph
 - Staffing p.81 – bullet B and revised Standards and Measures for Bullets J-M
- Referral for Health Care and Support Services p. 85
 - Training/Supervision p.86-87 – bullet D-F and the criteria for CHW and Peer Navigator

Conclusion

In addition to being adherent to these service standards, subrecipients must also adhere to Health Resources and Services Administration (HRSA), HIV/AIDS Bureau (HAB) [National Monitoring Standards](#) (universal, fiscal, and programmatic), and the current [Atlanta EMA Part A Policies and Procedures Manual](#). Subrecipients may exceed these standards. Standards are monitored by programmatic, fiscal, and quality management Recipient staff through site visits, chart reviews, and program monitoring activities.